OVERVIEW OF MAIN EUROPEAN RESEARCH PROJECTS ON VIDEO QUALITY



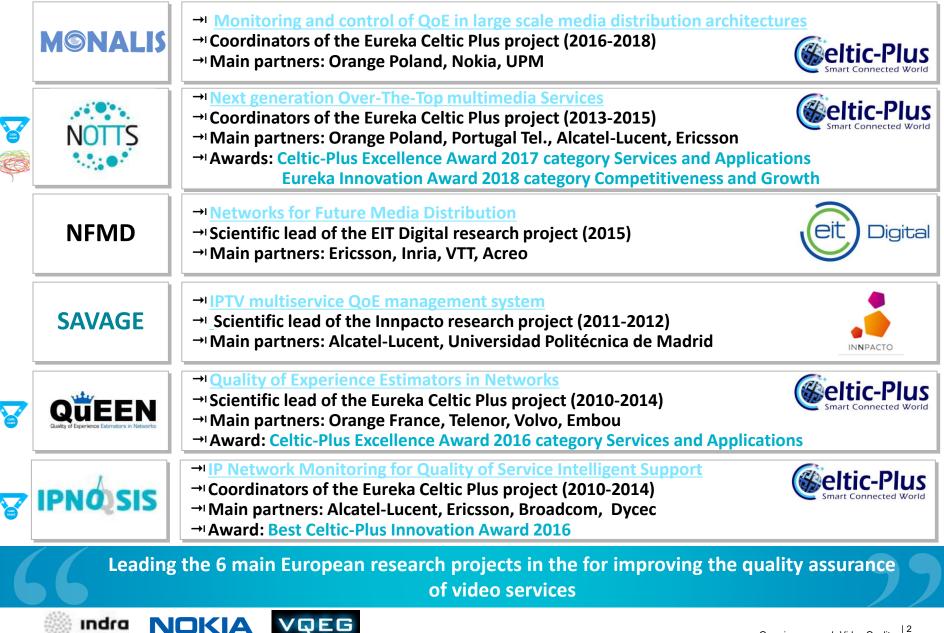




# **VQEG** Meeting

Antonio Cuadra Sánchez, Indra Sistemas, S.A. Jaime Ruiz Alonso, Nokia Bell Labs Madrid, 21<sup>st</sup> March 2018

### **Overview** MAIN RESEARCH PROJECTS



#### **IPNQSIS**



Seltic-Plus

dycec

**Sinaudit** 

->CDTI

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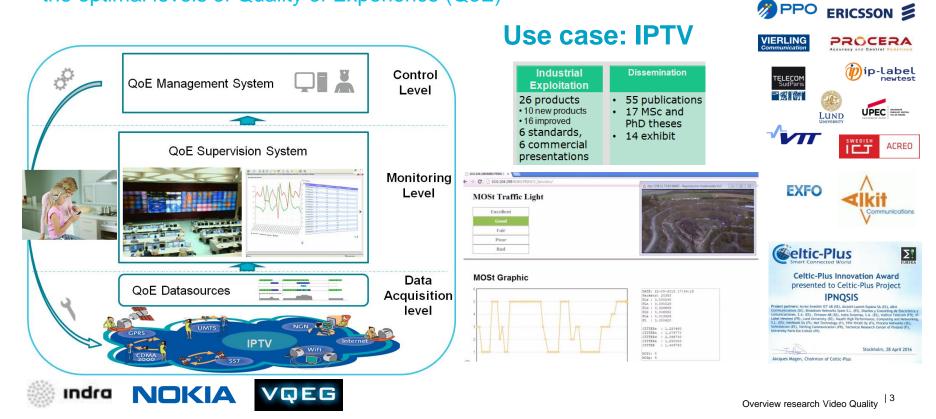
BROADCOM

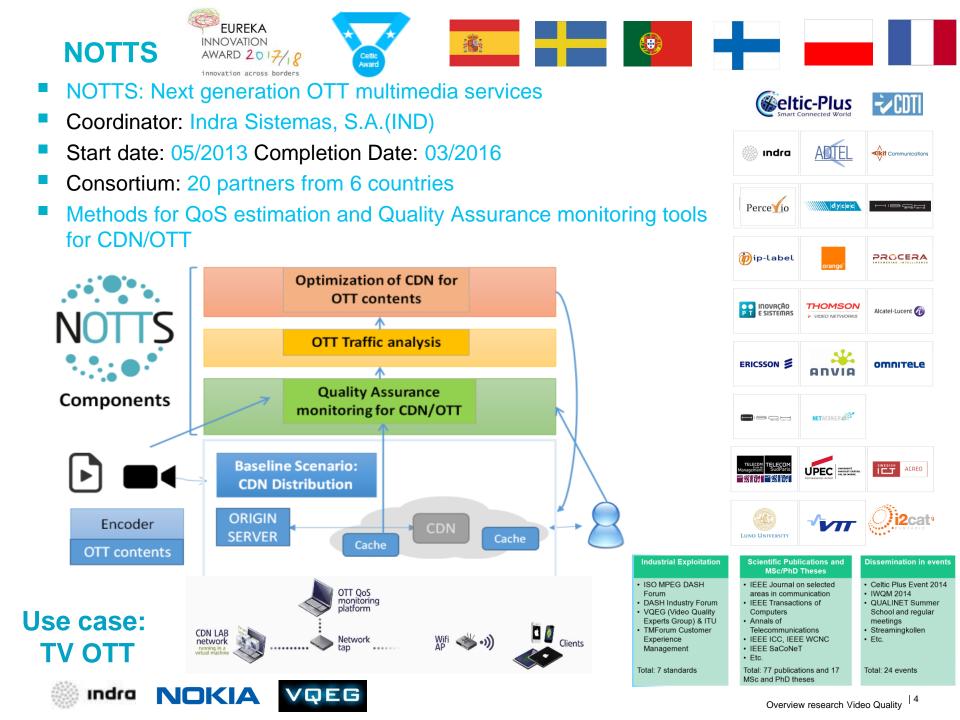
Soft Telecom

Alcatel-Lucent



- Coordinator: Indra Sistemas, S.A.(IND)
- Start date: 10/2010 Completion Date: 04/2013
- Consortium: 18 partners from 4 countries
- A Customer Experience Management System (CEM) was developed that monitors IP-based services from customer perspective to assure the optimal levels of Quality of Experience (QoE)





## MONALIS



INDRA SISTEMAS S.A

NOKIA

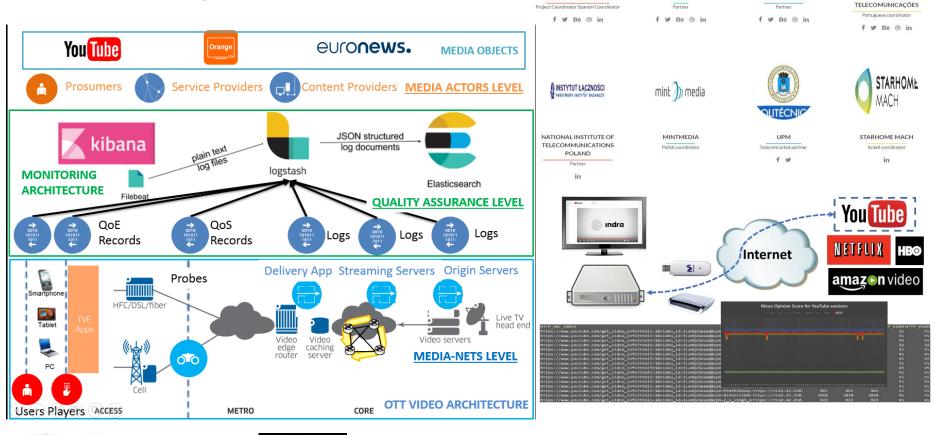
NOKIA

range

ORANGE POLAND

INSTITUTO DE

- Monitoring and control QoE in large scale media distribution architectures
- Coordinator: Indra Sistemas, S.A.(IND)
- Start date: 10/2016. Completion Date: 01/2019 <sup>mdra</sup>
- Consortium: 7 partners from 4 countries



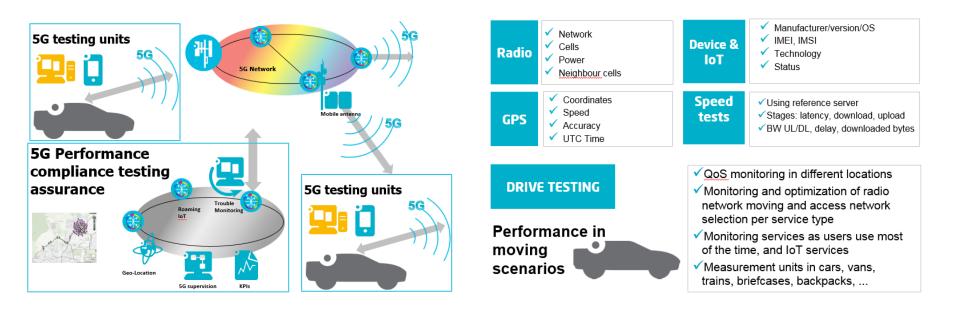


#### Upcoming projects 2018-2020 5G PERFECTA



5G & next gen. mobile performance compliance testing assurance

- Monitoring of 5G network quality and performance
  - Coordinator: Indra Sistemas, S.A.(IND)
  - Indra will analyze the KPIs of the 5G network in terms of active probes
  - Nokia will provide 5G infrastructure and devices
  - Orange Poland will validate the solution





# Upcoming projects 2018-2020UNICRINFUniversal Critical Infrastructures

#### Real-time monitoring of communications infrastructure in emergency scenarios



#### Mobile Monitoring Unit





### **Coordinator: Nokia Spain Indra: Monitoring of emergencies**



#### Mobile Monitoring units

- Low-cost, high-performance HW-based monitoring device
- Multi-technology: GSM/UMTS/LTE/5G
- Drive tests in emerging scenarios
  - Located at emergency vehicles (ambulances, fire cars, police, etc.), briefcases, backpacks, ...
  - Testing the scenarios as users do
- Surveillance of communication services
  - Monitoring of network infrastructure in mobility
  - Map display of QoS and KPIs in multiple locations
- Real-time monitoring
  - <u>Proactive way:</u> detection of network anomalies related to emergency scenarios (e.g. lack/loss of communications)
  - <u>Reactive way</u>: follow up of available communications and network and service recovery after emergency situations

Hispasat Ubiwhere Informa Ericsson Turkey Fraunhofer Institute

#### Standardization activities ACTIVE CONTRIBUTION TO THE TM FORUM

# tmførun

Since 2013 leading the

## **Customer Experience Management-CEM program at the TMForum**

Indra is the coordinator of the "CEM Implementation Guide and use cases" workstream

#### **Implementation Guide**

Development of the Business Value Roadmap to help telco partners to implement the CEM Use Cases

#### **CEM Use Cases**

Development of over 50 Use Cases for: >Customer care >Personalization

- >Interaction
- ≻Understanding
- **>**Retention

- ≻Revenue
- >Business optimization
- ≻Cost reduction

#### **Open Digital Architecture**

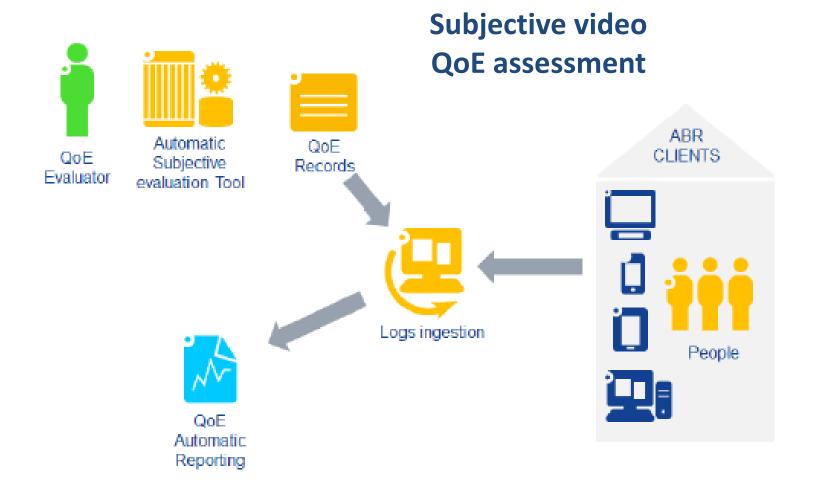
De facto standard in progress to design Open Digital Platforms as a review of traditional OSS/BSS.





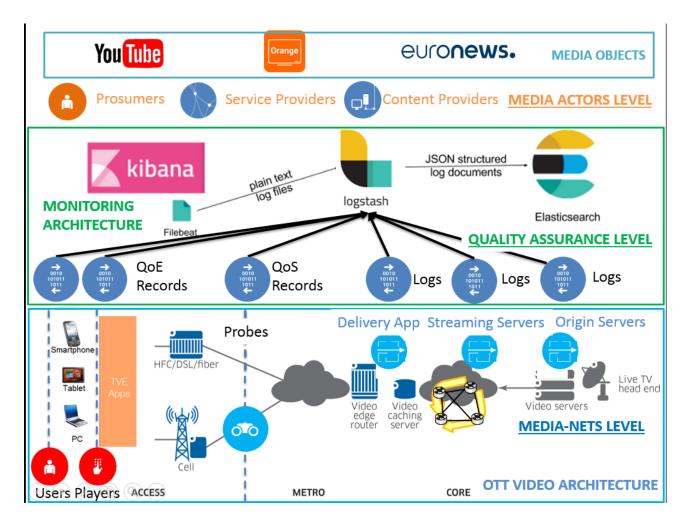
#### **RESULTS AND ACHIEVEMENTS**

**QoE Assessment and evaluation techniques for Adaptive streaming** 





### **MONALIS RESULTS AND ACHIEVEMENTS**



From the SoA of OTT video streaming architectures and monitoring architecture developed in WP3, we have designed the high-level OTT video streaming architecture and MONALIS ecosystem





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